# Alliance Lite 2 & FIN MT103 - Direct Customer Transfer Payments Process

Strict Bank Officer Procedure Overview

# Step 1

The Bank Officer (B.O) must search for the funds flow into the system by;

**TRN** (Transaction Reference Number)

When the TRN is opened, the operation must be completed

#### **AND**

CAN NOT BE OPENED ONLY TO VIEW THE CONTENTS

#### **AND**

THE TRANSACTION CAN NOT BE STARTED AND PAUSED OR WAITING

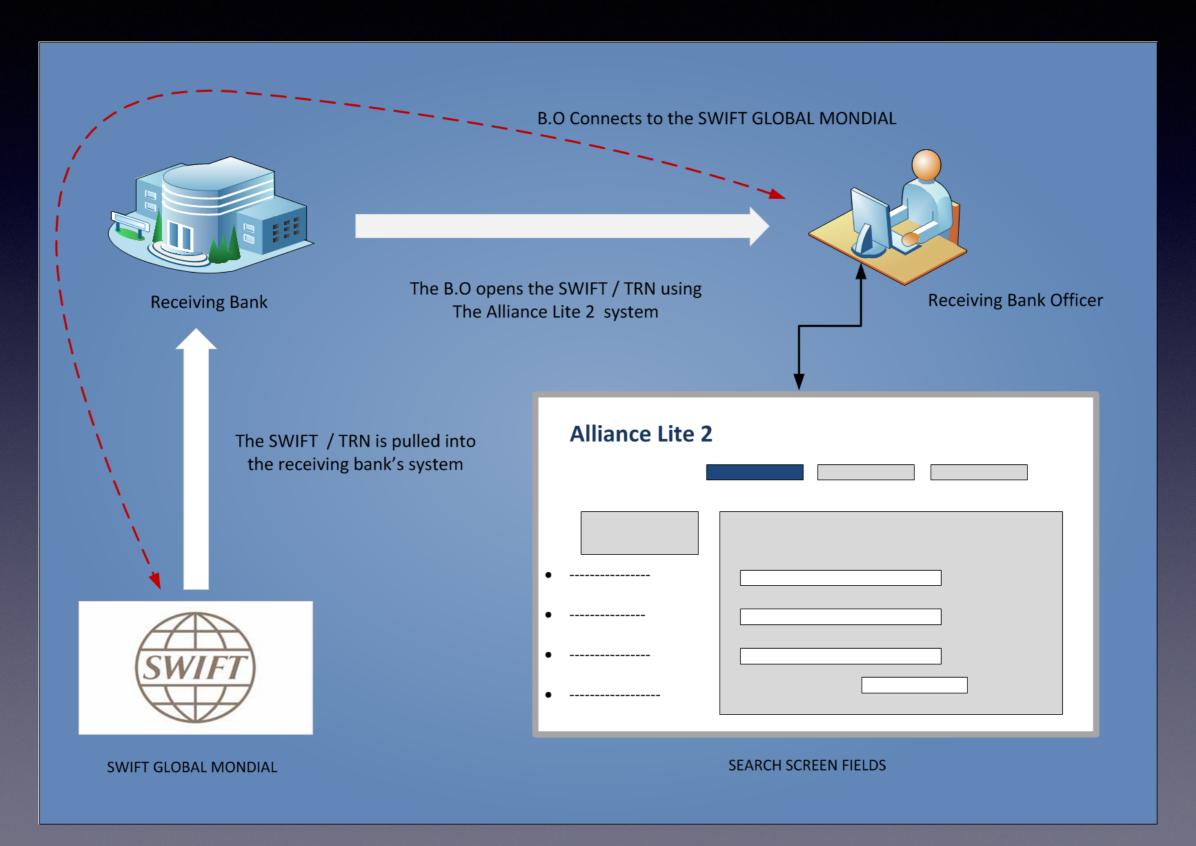
THIS IS VERY IMPORTANT AND MUST BE FOLLOWED EXACTLY

When starting the unload transaction, the process must be terminated in the time allowed **BY** the **SYSTEM**. If this is not observed,

#### THE TRN WILL BE LOST

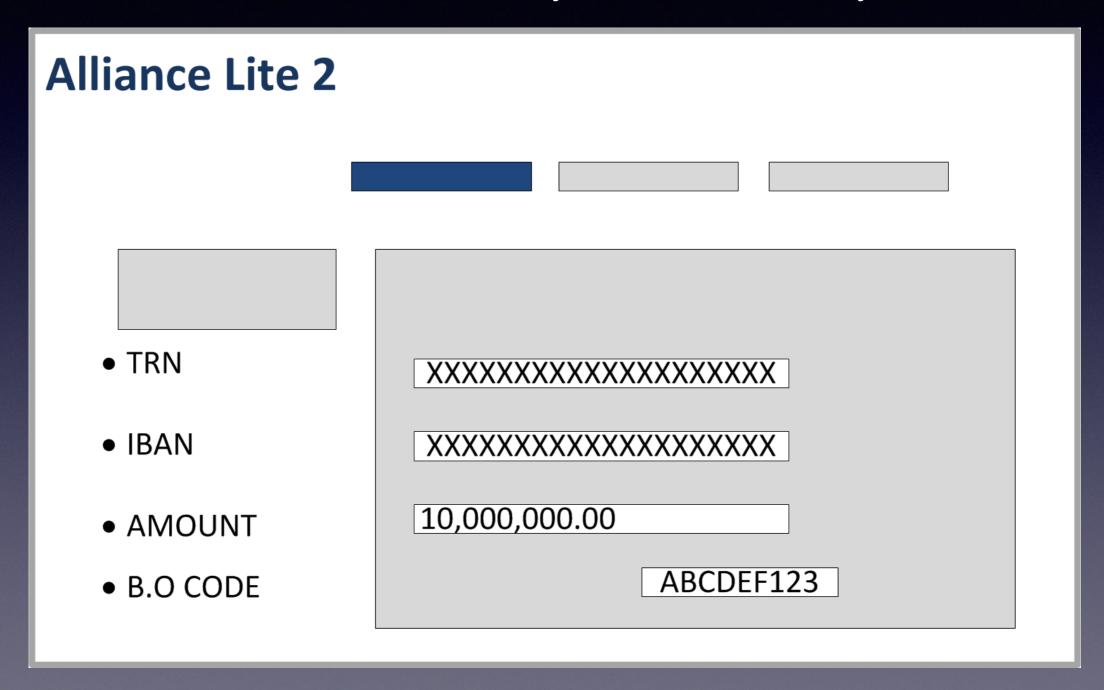
The TRN will NOT BE VISIBLE and the operation CAN NOT BE CARRIED OUT

# Step 2



# Step 3

The Bank Officer immediately inserts manually the values;



ONLY AT THE END CAN THE B.O CLOSE THE SYSTEM

## Step 4

The B.O MUST download the funds into the target / client bank account (The Target IBAN);

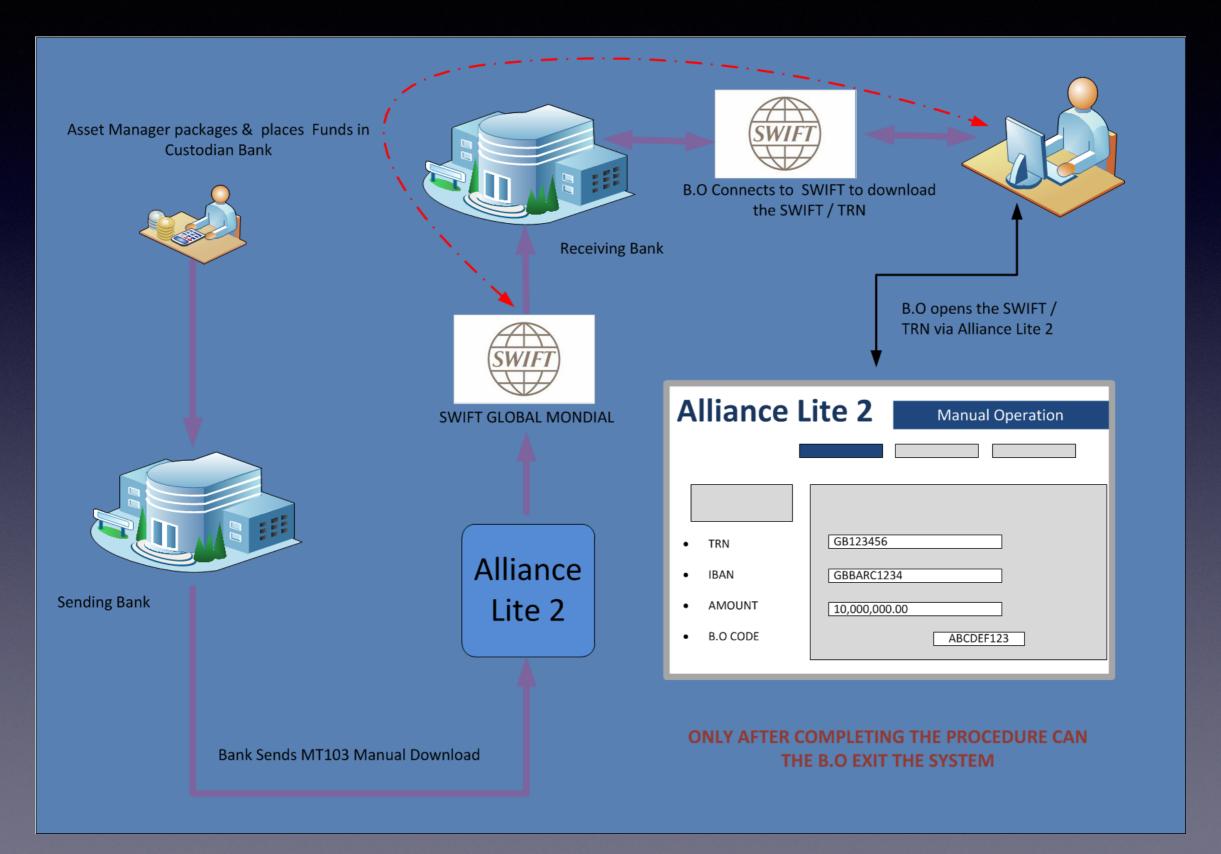
#### HE MUST CATEGORICALLY REMEMBER THAT;

- \* ONCE THE UN-LOADING / DOWNLOADING PROCEDURE HAS COMPLETED
- \* FUNDS WILL AUTOMATICALLY BE CREDITED TO THE CLIENT'S SUPPLIED IBAN

IF AN ATTEMPT IS MADE TO UNLOAD INTO AN ACCOUNT OTHER THAN THE IBAN SUPPLIED AS THE TARGET ACCOUNT, THE TRN WILL BE DESTROYED AND NO FUNDS WILL BE CREDITED TO THE INCORRECT TARGET ACCOUNT

THIS IS VERY IMPORTANT AND MUST BE FOLLOWED EXACTLY

# End to End Flow



#### **Procedure Order**;

- 1; Funds are packaged & placed in the the sending bank's accounts.
- 2; The funds are then sent via Alliance Lite 2 into the SWIFT GLOBAL MONDIAL.
- 3; The Receiver's B.O is given a copy of the SWIFT / TRN or MT199 with the IBAN, TRN and € Amount.
- 4; The Receiver's B.O connects to the SWIFT GLOBAL MONDIAL and searches for the TRN as instructed.
- 5; The receiving B.O then downloads the SWIFT as instructed INTO THE CLIENT'S TARGET IBAN.
- 6; The transaction can not be stopped, paused or the TRN simply viewed. The operation must be processed immediately.
- 7; The DOWNLOAD / UN-LOAD procedure results in the TARGET / CLIENT account being automatically credited.
- 8; The B.O does not need to do anything further.

NEVER DOWNLOAD / UN-LOAD INTO THE BANK'S COMMON ACCOUNT OR INCORRECT ACCOUNT (IBAN)
THE TRN WILL BE LOST AND NO CREDITS WILL OCCUR